Thank you and

Congratulations

on your GREENDALE CARPET purchase

All our carpets are manufactured to the most exacting specifications to provide the best in design, construction and suitability for purpose.

To maximise the performance and longevity of your carpet, please follow the care and maintenance instructions overleaf. Remember, by following these few simple guidelines, you will continue to enjoy your new purchase for many years to come.



Telephone: 01432 852000
Fax: 01432 852005
www.greendalecarpets.co.uk
e-mail: info@greendalecarpets.co.uk
Greendale House, Whitestone Business Park, Whitestone, Hereford HR1 3SE



CARE OF YOUR CARPET

Daily Maintenance, Stain Removal, Periodic Cleaning

Daily Care The best care you can give your carpet is to give it a light vacuum every day.

On a cut pile carpet the use of either an **upright** with beater bar, or a **suction-only** vacuum is recommended. **However, for loop pile carpets suction-only should be used.**

For spillages on the carpet, remove excess with a spoon or blunt knife then blot with an absorbent cloth or tissue as soon as possible. Tackle any remaining stain with one of the carpet care products given below. **NEVER use household detergents as they damage the carpet.** Apply spot remover to a clean white cloth and then blot the stained area with the cloth, starting on the outer edge of the stain and working inwards. Blot up released stain with a dry cloth or tissues. Brush to align pile. Leave to dry.

Periodic Cleaning When your carpet reaches a stage where it would benefit from a thorough clean, it is best to call in the services of a professional carpet cleaning company.

For information on your nearest WOOLSAFE accredited carpet cleaning company or carpet care products call or email The WOOLSAFE Organisation on:

01943 850817 or

Email: info@woolsafe.org

4 carpet care products will tackle most of your problems

- 1. Carpet shampoos *1001 Manual Carpet Shampoo or *Astonish Carpet & Upholstery Shampoo, diluted according to the manufacturers instructions.
- 2. Spot removers for water-based stains *1001 Troubleshooter or *OxyKic Permanent Carpet Spot Stain Remover used to the manufacturers instruction.
- **3. Spot removers for greasy stains *Dyzolv** or ***Natural & Clean Spot Remover.** For paints: white spirit. For ballpoint pens: surgical spirit. For nail varnish: acetone or nail varnish remover. Use solvent based products only in a well ventilated area.

4. Powders / Dry Extraction Cleaners - *SEBO Duo-P Powder, *Zorb Dry-Cleaning Powder or *Clean Dry Microsponges.

Beer, Chocolate Drink, Cola, Egg, Fruit Juice, Gravy, Tea, Sauces, Soft Drinks, Urine, Water Soluble Inks, Wine.

Scoop up excess, apply absorbent powder, then carpet shampoo.

Butter, Chocolate Bar, Cream, Felt Tip Pen, Floor Wax Glue, Grease, Lipstick, Oil, Polish (furniture or shoe, Tar/Asphalt.

Scoop up excess, apply dry cleaning solvent, then carpet shampoo. Candle Wax.

Cover with a wad of white tissue paper and gently heat slowly with a warm iron until the wax melts and is absorbed by the tissue. Change tissues frequently until wax is removed.

Emulsion paint, milk, blood.

Scoop up excess, apply cold water, then carpet shampoo.



* These are WOOLSAFE approved carpet care products, obtainable from your local supermarket or carpet retailer. Look for the WOOLSAFE Mark on the bottle or package.

